

Assistant Restaurant Manager

We are seeking an outgoing food-lover with a passion for people to join our team as an **Assistant Restaurant Manager**.

As **Assistant Restaurant Manager** you will be responsible for assisting the Manager in selecting, training and managing the staff in a way that will create exceptional dining experience for all patrons, as well as a happy working environment for all staff members. We strive to create a special experience for every customer who comes through our doors, and we are seeking someone with a customer obsessed mindset. Your performance will be measured by average table service time, revenue, cost of goods sold, customer happiness, employee turnover and profitability.

Your responsibilities will include:

- Assisting the Restaurant Manager in selecting, training and managing staff.
- Assist in decision making regarding all matters of customer excellence.
- Develop our team to craft the best possible dining experience for all customers
- Creating a culture of upselling to customers
- Doing everything in our power to make sure customers leave full, satisfied and happy
- Apply the principles of workforce success, to keep our team motivated, happy and smiling

To be successful in this role you will have:

- Relevant Hospitality experience, preferably as an Assistant Manager or a supportive role
- A love of food and dining, and people
- Experience interviewing, hiring and managing staff to ensure success
- Engaging communication skills that focuses on customers and staff
- Excellent problem solving skills
- Proficiency with retail management systems, including Point of Sale, and Workforce Management

This role will be truly fulfilling for anyone with a love of food, people and dining. The finest things in life!